

# SEATTLE OPERA

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## Subscriber Only Ticket Exchange

Seattle Opera subscribers can exchange tickets for free by phone. Unlike the airlines, Seattle Opera will not assess an exchange fee for changing dates. The details:

- Call us at 206.389.7676 or 800.426.1619 with your tickets in hand one business day before your performance;
- Ticket exchanges are subject to availability and are limited to tickets for the same opera;
- The earlier you exchange your tickets, the better our chances are of finding comparable seats for you;
- Exchange requests may also be handled by mail and in person at the Ticket Office at 1020 John Street.

## Day-of-Show Ticket Exchange Available Only for 5-Opera Subscribers

5-Opera Subscribers can exchange up to 4 pm on the day of a performance (or by 4 pm Saturday for Sunday subscribers).

Please Note: Upgrades from a lower-priced seating area or a lower-priced performance must be paid at the time of exchange. Downgrades resulting from an exchange to a lower-priced performance night or seating area will not be refunded. If there is insufficient time to mail your new tickets, the Ticket Office will hold them for you to pick up at the McCaw Hall Will Call window, beginning two hours before curtain time.

## Savings on Extra Tickets

Don't forget – all subscribers receive a 10 percent discount on extra performance tickets. Come a second time or introduce friends and family to opera. (Not valid for seats in the Dress Circle, Second Tier Side Back, or for Young Artists Program or Ring performances.)